

Tisch Library Ideal Future State

Partnerships and Collaboration

The challenges facing libraries today extend beyond Tisch Library and affect the entire library community. Solutions to the challenges will come from establishing strong collaborative partnerships with the other Tufts libraries, Tufts academic support units, the Boston Library Consortium, and other academic libraries. These collaborative partnerships are critical to meeting our users' needs and responding to the changes in higher education and scholarly publishing.

Anticipate and Exceed User Expectations

Tisch Library will be a client-focused, data-driven organization that is committed to assessing user needs. We will strive to support new teaching methods at the university and to be responsive to different learning styles. We will be agile enough to respond to changes in technology and human behavior. We will support content creation in a variety of formats, including text-based and visual. We will provide users with physical spaces that serve differing needs, from contemplative to collaborative. We will provide users with front-line IT support within the library, and we will establish a consistent user experience across all service points within the library.

Meet the Evolving needs of Teaching and Research in Higher Education

Tisch Library's priorities will be aligned with the university mission, and we will be involved in all aspects of the research cycle. We will support the creation, curation, and dissemination of knowledge developed at Tufts University. We will build and preserve collections in a variety of formats to support teaching, learning, and research. We will play an integral role in supporting the curriculum, including full integration into the Learning Management System. We will respond to the changing scholarly publishing landscape and play a leading role in educating the Tufts community about open access and other changes in scholarly communication.

Support the Development and Maintenance of a Strong Infrastructure

Tisch Library will work with the other Tufts Libraries and ULTS to build a strong infrastructure for content management and delivery. Our aim is create a consistent user experience across Tufts libraries and across platforms. We will make our resources findable from where our users are, and we will improve the user experience by decreasing the number of steps needed to connect to our resources. We will develop a web site that matches our user preferences and is both handicapped accessible and compatible with mobile devices.

Build on our Strengths by Supporting Strong Staff Development

We acknowledge the increasing level of expertise required of staff, and we will take responsibility for their continuing education. Tisch Library will be an organization that continuously responds to consistent assessment of work processes. We will encourage flexibility and creativity among staff as we increasingly cross departmental and organizational boundaries to successfully meet new challenges. Our goal is to be valued as experts in what we do, both within and outside the library.

All comments are welcome.